

The art of Feedback

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MAGIC
JUDGE



(P)Review

- What is feedback?
- What does feedback do to people?
- How to receive feedback
- How to give feedback
- Practice

What is feedback?

- Oxford Dictionary:
Information about reactions to a product, a person's performance of a task, etc. which is used as a basis for improvement.
- Real life:
Difficult, mean, scary, *subjective*

The sword of feedback

- Feedback is like a two edged sword
 - It tells about the person giving feedback and the person receiving feedback

Giving feedback

- Ask if the person wants feedback
- Describe observations
- Describe the effect (on yourself or players)
- Sandwich improvement feedback with positive feedback.
- No Buts!

Receiving feedback

- Request feedback
- Don't respond till the feedback is complete
- Ask for explanation of parts that are unclear
- Thank the person for giving feedback

Review

- Written feedback
- Don't write a review without telling the person you're going to do so!
- Ask in advance what people would like feedback on